

Joseph Florio
Mayor



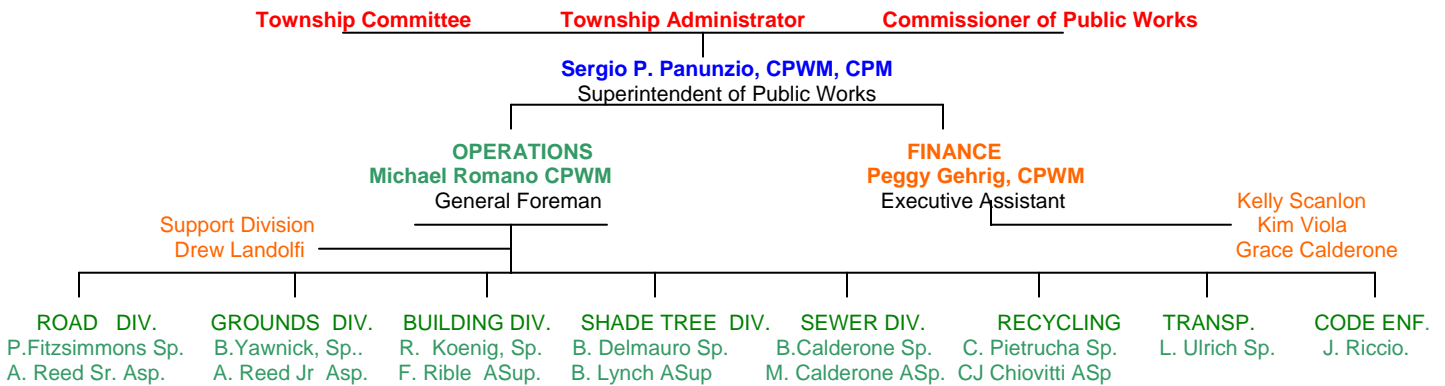
Manuel Figueiredo
Comm. of Pub. Works
Committee member

WELCOME TO THE TOWNSHIP OF UNION DEPARTMENT OF PUBLIC WORKS WEBSITE

Sergio P. Panunzio CPWM, CPM.
Superintendent

2012 Table of Organization

The Township of Union’s Department of Public Works is the third largest of all 16 municipal departments of the township that serve our community. Our department is divided into 9 divisions. Each division works independently to achieve specific service goals. Our table of organization is designed as a Para-military organization with the Superintendent in charge of the department.



Our Management Concept

Our management technique is based on **High Performance Organization Paradigms** using the **Compstat** system that we converted into WorksStat. By weekly meetings are held where each division supervisor reports his division performance compared to the previous report. This method allows for fewer things to “Fall thru the cracks”. Each division supervisor is empowered with the decision making skill to choose his men performance with accountability to the upper management team. This “**Bottom- Up**” reporting method has been successful and emulated in many other communities in the state. If you wish to be a guest at one of our meetings, please contact the Township Administrator.

Our request system

Our management system is reliant on resident’s information. Once you call the department a staff member will take your information and generate a work order ticket. The supervisor of the corresponding division assigned has **24 hours** to input data in the computer about his or her investigation of the resident request. All calls are logged in and a work order ticket is generated. The field inspection is to be conducted within 24 hours of generation of the work-order ticket.

This does not mean that all requests are resolved within 24 hours. The supervisor may deem the work requested as a non- emergency and may scheduled the work on a later date.